

Choice is back

Equal benefits. Bigger networks. Personalized care.

State of New Jersey

**2024 School Employees' Health Benefits Program (SEHBP)
Education Employees**

AetnaStateNJ.com



Total wellness for the whole you

As an SEHBP member, you're committed to making New Jersey and its local communities a great place to live, work and raise a family. You've earned — and deserve — the best benefits available.

That's why Aetna® offers health benefits that are every bit as big as your commitment. It's health care that supports the whole you, and the ones you love.

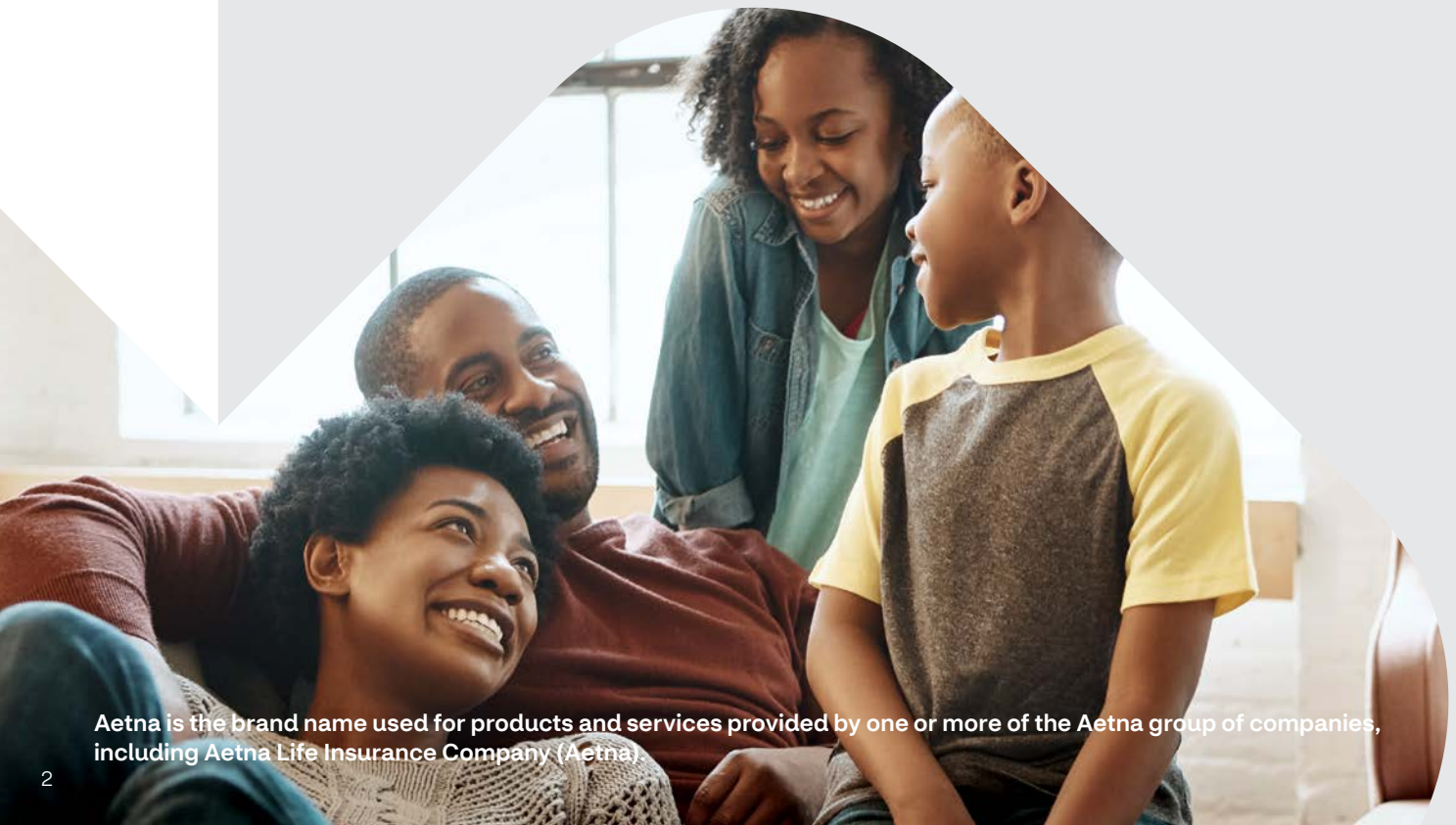
All of our medical plans are designed around your total well-being — from prevention and fitness, to your physical care and mental wellness.

And our large national network of trusted providers means you have more options than ever to find the care you need, both within New Jersey and when you're on the go.

Special Open Enrollment

As part of a Special Open Enrollment period, you'll have the chance to switch to an Aetna medical plan during the month of April.

Questions? Call the Special Open Enrollment helpline at **1-833-398-0768 (TTY: 711)**, Monday through Friday, 8 AM to 6 PM ET. If you want to make a plan change, log in to **mynjbenefitshub** between April 1 and April 30, 2024, through your myNewJersey account or via **mynjbenefitshub.nj.gov**.



Aetna is the brand name used for products and services provided by one or more of the Aetna group of companies, including Aetna Life Insurance Company (Aetna).



It's your choice

As you review your Aetna® medical plan options, remember that all of our plans cover the same services and include the same programs and support.

When you think about your out-of-pocket costs, consider how much you'll pay each month for coverage, whether you'll need to meet an annual deductible, and how much you'll owe when you see a doctor, get lab work, need urgent care and more.

Also think about whether you're okay staying within a provider network to keep your costs lower, or if you want to be able to visit providers outside of your plan's network when you need

care. With all Aetna plans, you'll have unrivaled access to quality care, whether locally or across the country.

Of course, in a true emergency, you'll be covered regardless of a provider's network status. And with all of our medical plans, preventive care is covered at 100% with no deductible when you use an in-network provider.

New Jersey Educators Health Plan (NJEHP) and Freedom plans (if eligible)

With these plans, you have access to the Aetna Choice® POS II network when you need care. This is our broadest nationwide provider network. You'll still have the option to go outside the network for care, but your costs will be higher when you do. None of these plans require you to pay an annual deductible when you receive care in the network. The biggest differences among them is how much you'll pay in monthly premiums and in copays/coinsurance for health care services.

Garden State Health Plan (GSHP)

The GSHP gives you more ways to save and stay healthy, without compromising quality. You'll have access to the Aetna Whole Health™ New Jersey network — a large network of select New Jersey doctors, specialists and hospitals across all 21 counties in the state. Your health care costs will be lower when you receive care within this network. You can also visit providers in the broader Aetna network within New Jersey, but your out-of-pocket costs will be higher. If you travel outside of New Jersey, you'll only be covered for emergency services.

To learn more about these plan options, see the charts on the following pages.



To calculate your health insurance premium or find a provider, visit [AetnaStateNJ.com](https://www.aetna.com/new-jersey).



Plan options



Benefit	Aetna® NJEHP		GSHP	
	In network	Out of network	In network	Out of network
Medical network	Aetna Choice® POS II		Aetna Whole Health SM NJ (AWH NJ) – NJ only	
Deductible				
Individual	\$0	\$350	\$0	\$350
Family	\$0	\$700	\$0	\$700
Coinsurance	10% ¹	30%	10% ¹	30%
Coinsurance out of pocket maximum				
Individual	\$500	\$2,000	\$500	\$2,000
Family	\$1,000	\$5,000	\$1,000	\$5,000
Total Maximum out of pocket limit				
Individual	\$500	\$2,000	\$500	\$2,000
Family	\$1,000	\$5,000	\$1,000	\$5,000
Doctors' office visits: primary care physician selection not required				
Primary care office visit	\$10	30% after deductible	\$10	30% after deductible
Specialist office visit	\$15	30% after deductible	\$15	30% after deductible
Diagnostic procedures				
Freestanding lab/radiology/ advanced imaging	\$0	30% after deductible	\$0	30% after deductible
Outpatient lab/radiology/ advanced imaging	\$0	30% after deductible	\$0	30% after deductible
Hospital care				
Inpatient admission	\$0	30% after deductible	\$0	30% after deductible
Outpatient department services/surgery	\$0	30% after deductible	\$0	30% after deductible
Emergency care				
Emergency room	\$125	\$125	\$125	\$125
Ambulance	10%	30% after deductible	10%	30% after deductible
Urgent care	\$15	30% after deductible	\$15	30% after deductible
Other services				
Acupuncture	\$15	30% after deductible; lesser of \$60/visit or 75% of INN cost/visit	\$15	30% after deductible; lesser of \$60/visit or 75% of INN cost/visit
Short-term therapies: Physical, occupational, speech, respiratory	\$15	30% after deductible for speech and occupational therapy; lesser of \$52/visit or 75% of INN cost/visit for physical therapy	\$15	30% after deductible for speech and occupational therapy; lesser of \$52/visit or 75% of INN cost/visit for physical therapy
PT/OT/SP limits	Based on medical necessity		Based on medical necessity	
Chiropractic care	\$15	30% after deductible; lesser of \$35/visit or 75% of INN cost/visit	\$15	30% after deductible; lesser of \$35/visit or 75% of INN cost/visit
Chiropractic limits	30-visit maximum per calendar year		30-visit maximum per calendar year	
Durable medical equipment	10%	30% after deductible	10%	30% after deductible
Out-of-network reimbursement	200% of CMS		200% of CMS	

- INN cost = in-network cost
 - No coverage outside of NJ for the GSHP except for emergency services.
 - Retiree plan options are available at [NJ.gov/treasury/pensions/hb-retired-shbp.shtml](https://www.nj.gov/treasury/pensions/hb-retired-shbp.shtml).
 - This is not a complete list of covered services. Exclusions and limitations apply to some services. Visit [NJ.gov/treasury/pensions/member-guidebooks.shtml](https://www.nj.gov/treasury/pensions/member-guidebooks.shtml) for more information.
- ¹ On select services (durable medical equipment, prosthetics, orthotics, oxygen, private duty nursing, ambulance).

Plan options



Freedom 10 – employees hired prior to 7/1/2020			Freedom 15 – employees hired prior to 7/1/2020		
Benefit	In network	Out of network	In network	Out of network	
Medical network	Aetna Choice® POS II		Aetna Choice® POS II		
Deductible					
Individual	\$0	\$100	\$0	\$100	
Family	\$0	\$250	\$0	\$250	
Coinsurance	10% ¹	20%	10% ¹	30%	
Coinsurance out of pocket maximum					
Individual	\$400	\$2,000	\$400	\$2,000	
Family	\$1,000	\$5,000	\$1,000	\$5,000	
Total Maximum out of pocket limit					
Individual	\$400	\$2,000	\$7,560	\$2,000	
Family	\$1,000	\$5,000	\$15,120	\$5,000	
Doctors' office visits: primary care physician selection not required					
Primary care office visit	\$10	20% after deductible	\$15	30% after deductible	
Specialist office visit	\$10	20% after deductible	\$15	30% after deductible	
Diagnostic procedures					
Freestanding lab/radiology/ advanced imaging	\$0	20% after deductible	\$0	30% after deductible	
Outpatient lab/radiology/ advanced imaging	\$0	20% after deductible	\$0	30% after deductible	
Hospital care					
Inpatient admission	\$0	20% after deductible	\$0	30% after deductible	
Outpatient department services/surgery	\$0	20% after deductible	\$0	30% after deductible	
Emergency care					
Emergency room	\$25	\$25	\$50	\$50	
Ambulance	10%	20% after deductible	10%	30% after deductible	
Urgent care	\$10	20% after deductible	\$15	30% after deductible	
Other services					
Acupuncture	\$10	20% after deductible; lesser of \$60/visit or 75% of INN cost/visit	\$15	30% after deductible; lesser of \$60/visit or 75% of INN cost/visit	
Short-term therapies: Physical, occupational, speech, respiratory	\$10	20% after deductible for speech and occupational therapy; lesser of \$52/visit or 75% of INN cost/visit for physical therapy	\$15	30% after deductible for speech and occupational therapy; lesser of \$52/visit or 75% of INN cost/visit for physical therapy	
PT/OT/SP limits	Based on medical necessity		Based on medical necessity		
Chiropractic care	\$10	20% after deductible; lesser of \$35/visit or 75% of INN cost/visit	\$15	30% after deductible; lesser of \$35/visit or 75% of INN cost/visit	
Chiropractic limits	30-visit maximum per calendar year		30-visit maximum per calendar year		
Durable medical equipment	10%	20% after deductible	10%	30% after deductible	
Out-of-network reimbursement	90% of FAIR Health national		90% of FAIR Health national		

• INN cost = in-network cost

¹ On select services (durable medical equipment, prosthetics, orthotics, oxygen, private duty nursing, ambulance).



A focus on the whole you

From physical health to mental well-being, and from chronic condition support to everyday wellness, we create seamless connections to simplify your journey. We want to take the frustration out of health care and help you get what you want, when you want it, how you want it.

Care management

If you're managing a chronic condition, such as diabetes or high blood pressure, or facing a complex health challenge, we've got your back. With our care management program, you'll work one-on-one with a registered nurse. They can help you put together a personalized care plan, find the providers and resources you need, and answer your questions.

Think of your nurse as your dedicated health advocate — there to help you stay on track, stay well and use your Aetna® resources to the fullest.

Aetna Compassionate CareSM

If you or a covered family member is facing an advanced illness, this program offers extra help and guidance. You'll be paired with an Aetna nurse care manager, who will support you and your caregiver with both your physical and emotional needs.

They'll help you coordinate care, access resources, manage your benefits and more. And if hospice care becomes necessary, they'll help arrange those services, too.



Behavioral health care

Your Aetna® medical plan supports both your physical needs and your mental wellness, with behavioral health resources built right in. Now, more than ever, we want to help you stay well in body *and* mind.

You'll have access to a large network of behavioral health providers, including psychiatrists, psychologists, therapists and family counselors. And you can schedule sessions in person or virtually, for short- or long-term care.

Once you're an Aetna member, you'll be able to call Aetna Behavioral Health or go online to get help finding a solution for your specific needs — whether you're struggling with anxiety or depression, everyday stress or relationship issues, or need help overcoming an addiction.

Here are just a few of the behavioral health programs available to you:



> **AbleTo**

An eight-week virtual program to help you better deal with a recent medical diagnosis or other life events



> **Brightline**

Virtual support and digital tools for kids and teens



> **Workit Health**

Different levels of support for substance misuse and other addictive behaviors





Connecting to care

We know that “one size fits all” no longer applies to how you access care. That’s why we give you choices — both with our extensive provider networks, and with the following care options. In person, virtually or by phone. . . you decide what works best for you.



Direct Primary Care

Aetna® members have access to Direct Primary Care with New Jersey SEHBP care providers. You can access this service for nearly all of your primary care needs, with both in-person and virtual options. It’s a cost-effective choice for ongoing primary care for you and your family. Your Direct Primary Care providers will also coordinate your care with other providers to help ensure you get the best care possible.

Teladoc Health

When you need care in a hurry — even if you’re away from home or it’s the middle of the night — you can connect with Teladoc Health in minutes. You’ll have 24/7 access to a board-certified primary care doctor by phone or video. They can diagnose and treat many non-emergency medical issues, and even order a prescription to your local pharmacy if needed. Here are some of the medical conditions they can help with:

- ✓ Allergies
- ✓ Bronchitis
- ✓ Cold and flu symptoms
- ✓ Sinus infections
- ✓ Sore throat

24-Hour Nurse Line

Not sure where to go for care? Want to know more about a medical diagnosis? Need help preparing for a doctor visit? You can talk with a registered nurse anytime by calling our 24-Hour Nurse Line. Our nurses can provide information and support on a wide variety of health topics — at no extra cost to you.



Wellness perks and rewards

When you feel good, you can live life to the fullest. That's why our medical plans focus on your total wellness, supporting you when you're sick or injured, and helping you stay well. These wellness perks can help you get healthy, stay healthy, save money — even earn a reward.

Healthy Lifestyle Coaching

Whether you want to lose weight, exercise more, reduce your stress, quit smoking or sleep better, this digital coaching program can help you take charge of your health.

Aetna fitness reimbursement

Aetna members age 18 and older covered under the medical plan can earn a fitness reimbursement every month. Stay active and log your physical activity to earn a monthly \$20 reward, up to \$240 per year.

Aetna discounts

As an Aetna member, you'll enjoy healthy discounts that are automatically included as part of your medical plan. These discounts are in addition to your plan benefits and can help you save on products and services you use every day, including:

- ✓ Eyewear
- ✓ Hearing aids
- ✓ Natural products and services

NJWELL — earn a \$250 reward

Of course, all of the Aetna plans include the NJWELL program to help you earn a \$250* reward each year for taking healthy actions. Active employees and covered spouses can earn this reward.

Here's how the program works: There are two required activities — completing a health assessment and a biometric screening — that are worth 100 points each. Then you can earn 600 more points by completing your annual preventive care and participating in wellness activities. When you reach 800 points, you'll earn the \$250 reward.

This program runs annually from November 1–October 31.







We're here to help

Call us with any questions to get the personalized support and answers you need.



Questions? Call the Special Open Enrollment helpline at **1-833-398-0768 (TTY: 711)**, Monday through Friday, 8 AM to 6 PM ET, March 12 to June 30, 2024.

If you want to make a plan change, log in to **mynjbenefitshub** between April 1 and April 30, 2024, through your myNewJersey account or via **mynjbenefitshub.nj.gov**.

Once you're a member, here's how to stay connected:

Call

Call your Aetna Concierge Service Team at **1-877-StateNJ (1-877-782-8365) (TTY: 711)**, Monday through Friday, 8 AM to 6 PM ET.

They can help you better understand your benefits, find a provider, access resources, answer claims questions — and more.

Visit

Visit **AetnaStateNJ.com** to calculate your premium, use the provider search tool, get plan and program details, find forms — even link to your Aetna member website for personalized plan information.

Download

Scan the QR code to download the **Aetna HealthSM app** and access all the great features of your Aetna member website from anywhere.





**Healthier
happens together®**

Questions?

Call us Monday through Friday, 8 AM to 6 PM ET.

For enrollment questions:

Aetna Special Open Enrollment helpline

1-833-398-0768

March 12 to June 30, 2024

For all other questions:

Aetna Concierge

1-877-782-8365 (TTY: 711)

Providers are independent contractors and are not agents of Aetna®. Provider participation may change without notice. Health information programs provide general health information and are not a substitute for diagnosis or treatment by a health care professional. Discount vendors and providers are not agents of Aetna and are solely responsible for the products and services they provide. Discount offers are not guaranteed and may be ended at any time. Aetna may get a fee when you buy these discounted products and services. Teladoc Health is not available to all members. Teladoc Health and Teladoc Health physicians are independent contractors and are not agents of Aetna. Visit [TeladocHealth.com/Aetna](https://www.TeladocHealth.com/Aetna) for a complete description of the limitations of Teladoc Health services. Teladoc Health and the Teladoc Health logo are registered trademarks of Teladoc Health, Inc. Refer to [Aetna.com](https://www.Aetna.com) for more information about Aetna plans.

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